



Creating Community, Now and Beyond

TIRSA 2021 Virtual Conference

Session Descriptions

How to Determine Essential Services

In this session, we will look at different metrics and indicators and provide tools for you to customize to explain why what your agency does is important to the community. In the process, we will provide tools to help illuminate for you those areas of your department that may need to be retained and also those that might be trimmed or eliminated. There is no one way that works for all, and by exploring different metrics and indicators, hopefully, this session will help you prioritize your essential services with data to support your recommendations

